



## Support Services Overview

Alylam Assist™ offers support services to help your patients access Alylam products



# How Alnylam Assist™ can help

After deciding to start your patient on treatment, begin the enrollment process by completing the Alnylam Assist™ Start Form. Upon receipt of the Start Form, an Alnylam Case Manager will reach out to you and your patient within 2 business days.

## Alnylam Assist™ will help with:



**Benefit verification**



**Education on the prior authorizations, claims, and appeals processes**



**Financial assistance program for eligible patients<sup>a</sup>**



**Disease and product education**



**Ordering product for your patient**

**Alnylam Field Reimbursement Directors (FRDs)** are also available to provide education about the coverage, coding, and reimbursement process for Alnylam products.

FRDs will share their knowledge of:

- ▷ Billing and coding requirements for Alnylam products
- ▷ Chart documentation requirements
- ▷ Payer requirements

<sup>a</sup>Patients must meet specified eligibility criteria to qualify for assistance. Alnylam reserves the right to make eligibility determinations and to modify or discontinue any program at any time.

# Support for patients throughout the treatment process



## Electronic Start Form

Complete and submit the electronic Start Form online with your patient at [www.AnylamAssist.com](http://www.AnylamAssist.com)

OR

## Downloadable Start Form

Print, complete with your patient, and fax the Start Form to 1-833-256-2747

OR

## DocuSign Start Form

Begin the Start Form and send to your patient by email to complete via DocuSign (link available at [www.AnylamAssist.com](http://www.AnylamAssist.com))

- ▷ Disease and product education
- ▷ Insurance
  - Benefit verification and explanation
  - Coverage, Coding, and Reimbursement education
- ▷ Financial assistance for eligible patients<sup>a</sup>

Visit [www.AnylamAssist.com](http://www.AnylamAssist.com) to complete the Start Form with your patient now.

<sup>a</sup>Patients must meet specified eligibility criteria to qualify for assistance. Anylam reserves the right to make eligibility determinations and to modify or discontinue any program at any time.

# Helping your patients access Alnylam products

## Benefit verification

Coverage for Alnylam products will vary by product, by plan, and by patient. Alnylam Assist™ can help determine patient-specific coverage requirements.

- ▷ After enrolling in Alnylam Assist™, an Alnylam Case Manager will initiate a benefit verification for your patient. To begin this process, complete the **Start Form** electronically or via DocuSign at [www.AlnylamAssist.com](http://www.AlnylamAssist.com). You can also download and print the Start Form and fax it to 1-833-256-2747

Questions about how Alnylam Assist™ can help?  
**Call 1-833-256-2748**

- ▷ Within 2 business days, an Alnylam Case Manager will provide you and your patient with a benefit verification summary
- ▷ Alnylam Assist™ can provide information about patient financial assistance programs for eligible patients,<sup>a</sup> if necessary (for additional information on financial assistance programs, see page 7)

<sup>a</sup>Patients must meet specified eligibility criteria to qualify for assistance. Alnylam reserves the right to make eligibility determinations and to modify or discontinue any program at any time.

## **Alynlam product coverage**

Case Managers can explain the requirements and processes for prior authorizations, claims, and appeals.

### **Alynlam Assist™ can:**

- ▷ Research the payer requirements as part of the benefit verification process
- ▷ Discuss the standard process for submitting a prior authorization and reimbursement claims
- ▷ Investigate reasons for denied or rejected prior authorizations, claims, and/or appeals

Alynlam **Field Reimbursement Directors** are available to answer coverage, coding, and reimbursement-related questions about Alynlam products

# Support for your patients

## **Alnylam Assist™ will provide:**

- ▷ An explanation of benefits so your patients understand their coverage
- ▷ Information about financial assistance programs for eligible patients<sup>a</sup>
- ▷ A **Patient Starter Kit**, including educational materials designed to help patients understand their therapy and Alnylam Assist™
- ▷ Education for your patients from a designated **Alnylam Patient Education Liaison (PEL)**
  - Regionally based PELs are available to help patients gain a better understanding of the disease and treatment with Alnylam products
- ▷ Support throughout treatment for your patients tailored to their preferred method of contact

<sup>a</sup>Patients must meet specified eligibility criteria to qualify for assistance. Alnylam reserves the right to make eligibility determinations and to modify or discontinue any program at any time.

# Financial assistance programs

Alnylam offers financial assistance programs for eligible patients. After being prescribed an Alnylam product, your patient can talk to an Alnylam Case Manager to learn more. Below are examples of two Alnylam financial assistance programs.<sup>a</sup>

- ▷ **Patient Assistance Program (PAP):** Provides Alnylam product at no cost to eligible patients, primarily the uninsured, who meet specified financial criteria
- ▷ **Commercial Copay Program:** Covers certain out-of-pocket costs for eligible patients with commercial insurance<sup>b</sup>

## Eligibility criteria

PAP	Commercial Copay
Uninsured/functionally uninsured <sup>c</sup>	Commercially insured patients <sup>b</sup>
<i>On-label diagnosis for prescribed Alnylam product</i>	
US Citizen/Legal Permanent Resident	
Financial eligibility requirements— supporting income documentation required <sup>d</sup>	Insurance must cover the prescribed Alnylam product

Once enrolled in Alnylam Assist™, an Alnylam Case Manager will review assistance programs your patient may qualify for based on eligibility.

<sup>a</sup> Patients must meet specified eligibility criteria to qualify for assistance. Alnylam reserves the right to make eligibility determinations and to modify or discontinue any program at any time.  
<sup>b</sup> Patients with Medicare, Medicaid, or other government-sponsored insurance are not eligible for the Alnylam Assist™ Commercial Copay Program. Out-of-pocket costs for the administration of Alnylam products will not be covered for patients residing where it is prohibited by law or where otherwise restricted.  
<sup>c</sup> Functionally uninsured patients are those who may be enrolled in a health plan but do not have coverage for an Alnylam product or cannot afford their cost share associated with their Alnylam product.  
<sup>d</sup> Acceptable forms of documentation are: copy of most recent US Income Tax Return; most recent Social Security Income Statement; copy of most recent pay stub. Patients with an income of ≤150% FPL are required to apply for Limited Income Subsidy (LIS).



Monday–Friday, 8AM–6PM

: 1-833-256-2748 | : 1-833-256-2747

To learn more,  
visit [www.AlnylamAssist.com](http://www.AlnylamAssist.com).

